

Volunteer Role Description - Kitty Surrender Liaison

A hugely rewarding role, as a CDPA Surrender Liaison you will talk to potential surrenders about rehoming their cat and help the kitty get a second chance at a forever home.

The Cats & Dog Protection Association of Ireland (CDPA) is a registered charity dedicated to caring and improving the lives of cats and dogs in Ireland. Our volunteers collaborate with local communities to reduce animal suffering through our Trap-Neuter-Return, foster-rehoming and welfare programmes.

Minimum commitment required: 4 hours per week for 6 months

Location: Own Home

Role Description

- Chat to surrenders about rehoming their cat
- Gather information about the cat for CDPA to find them the purrfect home
- Assist in processing surrender fees
- Share information about the surrender process

Desired Qualities

- Kind, patient, reliable & dedicated
- Empathetic towards animals and people
- Personable, understanding and non-judgmental
- Strong communication skills

Desired Experience

- Customer service or public facing role would be advantageous

Other Requirements

- Access to own computer

As a CDPA volunteer you will be benefit from

- Access to a strong, supportive community of animal rescuers throughout your volunteer journey with the CDPA
- A full induction, comprehensive training & ongoing support
- Experience of working in the Animal & Charity Sector

CDPA is firmly committed to diversity in all areas of our work. We are committed to developing and maintaining an organisation in which differing ideas, abilities, backgrounds and needs are fostered and valued, and where those with diverse backgrounds and experiences are able to participate and contribute.