

Volunteer Role Description - Rescue Helpline (on call)

A hugely rewarding experience, as a Rescue Helpline Volunteer you will respond to rescue queries from the public, collect information and share it with our Kitty Rescuers.

CDPA is a registered charity dedicated to caring and improving the lives of cats and dogs in Ireland. Our volunteers collaborate with local communities to reduce animal suffering through our Trap-Neuter-Return, foster-rehoming and welfare programmes.

Commitment required:	6 months
Minimum weekly commitment:	1 day per week
Location:	Online

Role Description

- Respond to rescue requests receive via email & by phone
- Update & maintain an accurate record of recuse queries and information collected

Desired Qualities

- Good communication & interpersonal skills
- Excellent organisational skills
- Fluent in English

Desired Experience

- Previous experience in organising activities involving multiple people, stakeholders required
- Experience handling animals is an advantage

Other requirements

- Access to own computer

As a CDPA volunteer you will benefit from

- A hugely rewarding experience, be at the forefront of animal rescue and enable CDPA to carry out our rescue missions
- Access to a strong, supportive community of animal rescuers throughout your volunteer journey with the CDPA
- A full induction, comprehensive training & ongoing support
- Ongoing training from an expert team of volunteers
- Opportunities to become involved in other aspects of the charity
- Experience of working in the Animal & Charity Sector

CDPA is firmly committed to diversity in all areas of our work. We are committed to developing and maintaining an organisation in which differing ideas, abilities, backgrounds and needs are fostered and valued, and where those with diverse backgrounds and experiences are able to participate and contribute.